

What will I have
at the end?

On successful completion you
will have:

- ✓ Certificates that employers look for
- ✓ Training that lets you apply to jobs
in tourism, retail and hospitality -
"LOADS OF JOBS"
- ✓ Your own portfolio to show employers
your accomplishments, certificates
and awards
- ✓ On-the-job work experience - great for
your resume and references
- ✓ Paid allowances and wages while you
are training and working - **\$\$\$**
- ✓ A support group that is focused on your
"Express to Success" to getting
that special job
- ✓ And so much more.....

SWEET!



Tourism

Call today to
register for an
information session.

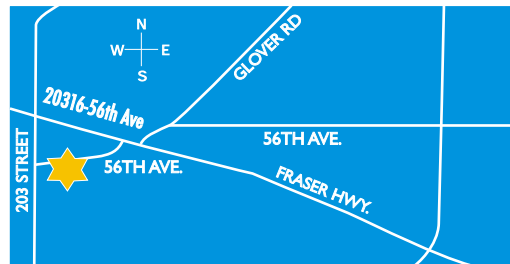
778-278-4777

Unit 103, 20316 - 56th Ave, Langley BC V3A 4C4
Fax: 778-278-4770

**SEATS ARE
LIMITED!**



The Government of Canada has
contributed funding to this initiative



Community Skills Centre - Langley
Unit 103, 20316 - 56th Avenue, Langley BC V3A 4C4

All eligible applicants must be referred by
their local Employment Assistance Case Manager.

offered by:
Community Skills Centre - Langley

**CUSTOMER
SERVICE**

**Paid Training
Paid Work Experience**

Community Skills Centre Langley
is offering a **FREE 15-week**
"Express to Success"
program for persons committed to
growing in the tourism, retail or
hospitality industry.

**Get the customer service
training and skills to start
your career today!**

Many, Many Jobs Available...

NO FEE!

EXPRESS to SUCCESS

Call Today!

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What can I expect by attending this program?

The program is 15 weeks long.

8 weeks of industry specific instruction which will prepare you for customer service positions in tourism, retail and hospitality.

Additionally, you will have 7 weeks of work experience.

Earn **\$\$\$** while you learn. You will be paid for 30 hours per week during your classroom training and up to 35 hours per week while you are on work experience.

Industry Standard Certifications include:

- ✓ First Aid Level 1
- ✓ Super Host (Fundamentals, Across Cultures, Customers with Disabilities)
- ✓ WorkSafe Back Talk
- ✓ Serving It Right
- ✓ Food Safe
- ✓ WHMIS



COOL!

What is the cost?

No cost to you!

WOW!

This initiative is funded through the Youth Skills Link program of the Government of Canada.

Training & work experiences are paid.



Retail

That's a lot of benefits!
Am I eligible?

Under Youth Skills Link, you'll need to be:

- ✓ Between 15 - 30 years of age
- ✓ Needing assistance to get work
- ✓ Entitled to work
- ✓ Out of school
- ✓ Not receiving Employment Income (EI) benefits
- ✓ Referred by an Employment Counsellor from your local case management agency
(We can help you with this)

Where and when is this happening?

The training is delivered at Community Skills Centre in downtown Langley and close to all public transportation.

Workshops run Monday through Friday:
10:00 am to 4:30 pm daily

AWESOME!

Work experience locations will be arranged with you in mind. Your work experience schedule will depend on the employer.

"Express to Success" workshops are:

Informative

Interactive

Supportive

FUN!



Customer Service